

Connecting Success at TSTT.

Imagine your country is relying on you to create high-speed wireless and fiber optic networks as a precursor for national development. That's the everyday challenge faced by Telecommunications Services of Trinidad and Tobago (TSTT).



As the country's largest provider of communications solutions to residential and commercial markets, TSTT plays a vital role in the advancement of energy, medical, government, manufacturing, education, and tourism industries.

As the internet of things, 5G, robotics and artificial intelligence continue to evolve, the world of telecommunications is fundamentally changing, and the people of Trinidad and Tobago rely on TSTT to keep them connected and competitive.

TSTT knew it must transform itself into an agile broadband communications company, so it began to update its processes and enlist key partners — not vendors but true partners — who would be invested in their long-term success. That's when they turned to Optiva Inc.

“When we design new services, we have user and technical requirements, but we must also consider business and technological realities,” said Walcott. “Optiva helped us bridge that gap with their creativity and innovative solutions. They delivered on every one of our requirements, developing cutting-edge, cost-efficient systems which not only drive our operations but also meet our margin targets.”

TSTT's entire wireless solution is now on the Optiva™ billing and business platform, representing a vital step in their digital transformation. Recently, Optiva also began supporting TSTT to enhance their end-customer experience. “The reality is Optiva has provided the opportunity for us to positively leverage our relationship with Ericsson as it relates to our wireless solution,” said Walcott.

Telecommunications Services
of Trinidad and Tobago Limited



In 2016, TSTT deployed its new 4G LTE broadband wireless network (a first for Trinidad and Tobago), and services now cover 85% of the country. TSTT also accelerated their timeline to expand their fiber optic and fixed wireless networks, a big step in the company's plan to remove dependency on copper by 2018.

TSTT is committed to being a standard bearer for leading-edge communications solutions. As technology continues to advance, TSTT has the strategic partners and systems in place to remain agile, scalable, and ready for the future.

TSTT's tagline — Life is On — signifies eagerness and readiness. "We leverage our resources to make a difference in people's lives and in our national development. We help our customers reach their full potential, go farther and get faster," said Walcott. "The Optiva™ roadmap aligns with ours, helping us to do the same and to make our vision a reality."



"Our industry is driven by innovation. Optiva is our trusted partner, whose people, products, and roadmap are totally integral to our achievements."

— DR. RONALD WALCOTT, CEO
Telecommunications Services Of Trinidad And Tobago

ABOUT OPTIVA INC.

Optiva Inc. is leading the telco industry and its innovative customers around the world by offering next-generation software solutions to help them leverage today's digital technologies. Our portfolio of monetization products enables real-time billing, charging, policy management and user experience that are critical to our customers' growth and performance. When deployed in the cloud, Optiva™ solutions deliver the most impact for the best value. Our vision, market knowledge, analytical insights and unparalleled Customer Success Program ensure our customers are equipped to achieve their strategic business goals today and into the future. Established in 1999, Optiva Inc., can be found on the Toronto Stock Exchange (TSX: OPT). For more information, please go to www.optiva.com.

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